Swim & Survive Online Learning Guide

Swim & Survive Stage 1-16: Water Safety Knowledge Components

Step 1: Click on the 'Enrol Now' button to be transferred to the Swim & Survive online learning home page.

Step 2: Click the 'Register Course' button (for the appropriate stage) to see the My Royal sign in window pop up.

Step 3: Register for a My Royal log in by clicking the 'Create Account' link or sign in if you already have an account. Please ensure you register as your child, so their name is printed on their completion certificate.

Step 4: Click 'Take me to my dashboard' to view the course you have registered for. Click the 'Go to Course' button and sign in using the same My Royal details.

Step 5: Click the relevant stage link under the image e.g., 'Stage 10 Swim & Survive START' and click enter to start the course.

FAQs:

1. If you are registering more than one child, you will need to use a **separate email address** for each child, as the system does not accept multiple registrations using a single email address for security and privacy reasons.

2. Both programs include videos and images, it is recommended you use Chrome or Firefox browsers when completing them and a laptop or PC are recommended over tablet/phone.

3. If you get an error message which says the "scorm file could not be launched as pop-up windows are blocked" this means you will need to edit your browser settings to allow pop-ups and re-directs.

4. Stages 13-14 and stages 15-16 will complete the Bronze e-Lifesaving program. These programs were developed for 12-15 year old children, so parental assistance may be required if your child is not currently within this age range.

5. Stages 13-14 and 15-16 questions will need to be answered correctly to move forward. Students can print out their completion certificate from their dashboard once they have finished.

6. A 'Help' desk is available. Please call 9383 8200 for any issues you experience. 😊